

# PARLANTE

## ROMA



### BOOT REPAIR FORM

DATE \_\_\_\_\_

**CUSTOMER NAME** \_\_\_\_\_

**PHONE** \_\_\_\_\_

**DELIVERY ADDRESS** \_\_\_\_\_

\_\_\_\_\_

I AM SENDING...

1 BOOT

2 BOOTS

**BOOT SIZE** \_\_\_\_\_ (EXAMPLE: 39 MH+)

**BOOT STYLE** \_\_\_\_\_ (EXAMPLE: DENVER, MIAMI, CUSTOM, ETC)

**DESCRIPTION OF THE ISSUE** (EXAMPLE: RIGHT BOOT ZIPPER BROKEN)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**\*PRINT, FILL OUT THIS FORM, AND SEND THIS FORM WITH YOUR BOOTS\***

(IF THIS FORM IS NOT SENT ALONG WITH YOUR BOOTS, YOUR BOOTS WILL BE IMMEDIATELY RETURNED AT YOUR COST) **NO EXCEPTIONS.**

# INSTRUCTIONS

- 1) Print & fill out this form completely
- 2) Send the completed form along with your boots to:

**PASSIONEQ**  
**AATTN:**  
**REPAIRS**  
**11101 S Crown Way Suite 8**  
**WELLINGTON, FL 33414**

## EXPECTED DELIVERY TIMES:

Boot Repair: 2-3 Weeks

## EXPECTED COST:

See “Pricing” below.

## PAYMENT & SHIPPING

You will receive a phone call AFTER repair regarding the cost + shipping charges.  
At that time we will accept payment over the phone.

When payment is received, your boots will be shipped back to the address on the form.  
Expedited shipping is available upon request, and will be billed to the customer accordingly.

## Contact Information

Website: [www.passioneq.com](http://www.passioneq.com)

Email: [Customerservice@parlantius.com](mailto:Customerservice@parlantius.com)

Phone: (561) 267-8797

(Text Messaging Welcome)

## TERMS & CONDITIONS

PassioneQ holds no responsibility for lost shipments sent by the recipient, as the fault lies with the shipment carrier. In the event the above form is not filled out in its entirety, filled out with false information, or is not attached to the corresponding receipt of original purchase, we reserve the right to immediately return the boot(s) back to the recipient, without warning, at the cost of the sender. We do not ship any items to PO Boxes, or anywhere an indirect or direct signature cannot possibly be obtained from our mail carrier. In the event the boots cannot physically be repaired, we will ship the boots back to the customer on our account. Replacement boots covered by our warranty will be shipped instantly if we have the item in stock. If we do not have the replacement boots in stock, it could take up to 30 business days to receive the replacement. No replacements will be sent without the defective boots being in our physical presence. Upon receiving an item, we do not alert the customer to notify them we have received their shipments. We will merely process the item, call to verify price and/or address when the item is ready to ship. We reserve the right to refuse all service for any reason, and to return the items back to the customer, without repair, or replacement.

# **PRICING**

**+ Zippers** – \$100 each

**+ Misc Patches** – \$35-\$75 each depending on size and location

**+ Full Inside Calf Patches** – \$180-\$200 per pair depending on current condition of boots

**+ Replacement Spur Rests** – \$25 each or \$90 for set of four

**+ New Piping** – \$45 per side or \$180 pair

**+ Complete Replacement Top or Bottom Snap Tabs** – \$35 ea

**+ Custom Alterations** such as let outs, take-ins, cut downs and added gussets are priced on a case by case basis.

Please send detailed requests along with any relevant photos to [Customerservice@parlantius.com](mailto:Customerservice@parlantius.com) for a quote.

-----All work warrantied unconditionally for 6 months.-----

## **Credit Card Information**

**Name on Card:** \_\_\_\_\_

**Credit Card#:** \_\_\_\_\_

**Expiration:** \_\_\_\_\_

**CVV:** \_\_\_\_\_

**Billing Zipcode:** \_\_\_\_\_